Dear PPG,

Hello and good afternoon,

It’s that time again to update you on what we’ve been doing so far and ask for any suggestions or feedback to help us improve.

**Facebook** – As I stated in my last update, the practice was looking at creating a practice Facebook page. This was to provide our patients with information about campaigns that the practice is engaging with and also information from our local clinical commissioning group (Bolton CCG).

Please feel free to have a look around, if there are any awareness pages you would like us to link to the page let me know.

We feel this page is purely for information, so we have decided to take the ability to leave messages and comments off. Hopefully this can become a good link between patients and the practice once it’s gets going.

<https://www.facebook.com/DrEarnshawandPartners/>

**New Staff** – We now have our Mental Health Practitioner Ian working at the practice. Ian started with us this month and will be at the practice currently on a Wednesday on alternate weeks.

We have also be allocated by our Primary Care Network (PCN) another Paramedic, David. David will be at the practice Monday afternoon and Friday Afternoon.

We feel the practice now has a good selection of health care professionals to support the GPs and hopefully this will also benefit our patients.

Our current list of attached Healthcare Professionals is below:

* Jayne Spotswood – Social Prescribing Link Worker
* Will Jones – Health Improvement Practitioner
* James Limbert - Musculoskeletal (MSK) Practitioner
* Simon Brewer – 2nd Musculoskeletal (MSK) Practitioner
* Stephen Fielding – Paramedic
* David Haslam – 2nd Paramedic
* Ian Hadlow – Mental Health Practitioner

More information is on our website under staff - <https://www.boltondoctors.co.uk>

At the start of September our new Practice Nurse will join the practice, her name is Cheryl. Cheryl has worked in Bolton as a practice nurse for a number of years, prior to that she worked on the respirtory ward at Chorley Hospital. She is a friendly and bubbly person and I’m sure will fit in well.

**Current Staff** – Unfortunately we are having a few staff moving on from the practice in the coming months. As mentioned previously Sylvia’s is moving on after 15 years with the practice and her last day will be 19th August.

We are also losing a couple of our reception staff. Steph who has been with the practice 14 years, has got a position with our Bolton GP Federation as project manager and Claudia who we recruited on a short term plan while she studied at university, is also moving on. Even though we are sad to see them go, we wish them all the best in their new careers.

**Flu clinics** – As we are coming up to flu season, we are currently waiting to hear what will happen with the COVID vaccine boosters before we can start planning.

Last year we found it difficult to manage and maintain the social distance due to the layout of our building and being located on the 1st floor. This year we would like to try and implement a better system, also any volunteers to help guide patients out the build would be welcome.

Hopefully in the coming month, we will know more about the COVID booster and whether they can be given together and also the regulations for General Practice and if we need to maintain the social distance element.

**Feedback** - As always I value feedback and suggestions and I feel the best people to give this on our service is you the patients and hopefully build a good relationship.

Take care, Keep safe

Dr Earnshaw and Partners