

## DR LYON & PARTNERS

Tel: 01204 462630 Email: [drlyonreception@nhs.net](mailto:drlyonreception@nhs.net)

Website: [www.boltondoctors.co.uk](http://www.boltondoctors.co.uk)



# PRACTICE NEWS FEBRUARY 2019



## UPDATE YOUR CONTACT DETAILS

Please can all patients ensure they notify the practice of any changes to their address and telephone number, this is vital to ensure your patient record is kept up-to-date.

## ANNUAL REVIEWS

Do you have any of the following conditions?

Asthma, COPD, Heart Disease, Diabetes, Stroke, Mental Health or you are a carer.

If yes you will be contacted by one of our reception team, medical secretary or practice nurse to attend the surgery for an annual review. We will routinely make contact with you by telephone or letter throughout the year.

Please ensure you take advantage when offered these reviews as they will benefit your health and wellbeing.

## NHS SCREENING PROGRAMMES

Early detection of cancer is vital, there are NHS Screening programmes for:

- Cervical
- Bowel
- Breast
- Abdominal Aortic Aneurysm (AAA)

You will be invited to participate in the NHS Screening Programmes if you meet the criteria.

Please do accept this offer of early intervention.



## Magazines Wanted

The surgery is looking for magazines for the waiting area, if you wish to donate any magazines please hand them to reception.

Thank You.

## **FRIENDS AND FAMILY TEST**

The Friends and Family Test is an opportunity for patients to provide feedback on their experience of the practice, these can be good experiences as well as areas for improvement.

The feedback form is available from reception and online on the practice website at:

[www.boltondoctors.co.uk](http://www.boltondoctors.co.uk)

### **Dr Lyon & Partners would like to introduce you to....**

#### **Aysha – Diabetes Practice Nurse**

Aysha is our practice nurse who specializes in diabetes. She advises patients on the treatment and management of diabetes and also carries out diabetic reviews.

Pre-Bookable appointments are available with Aysha. If you have diabetes and wish to discuss your care and treatment please feel free to contact reception and book an appointment with Aysha.

#### **Nabeelah – Pharmacist**

Nabeelah carries out medication reviews, medication reconciliation, and deals with any medication queries.

#### **Paul – MSK Practitioner**

Paul assesses patients who are experiencing joint aches and pains. Paul will provide advice and exercise, he is able to refer patients to secondary care following assessments if required. Paul's appointments are bookable in advance.

#### **Jackie – Mental Health Practitioner**

Jackie is our Mental Health Practitioner and sees all our patients who require a review assessment of their mental health and care needs. Jackie will see patients with any mental health matters such as anxiety, depression, stress, panic attacks or suicidal thoughts. Jackie's appointments are pre-bookable. If you feel you need someone to talk to about mental health issues please do not be afraid to tell our receptionists why you want the appointment as this helps them make the correct appointment for you and to make sure you are seen as soon as possible.

Please note that our Reception Team will triage your request for an appointment by asking the reason for your appointment. Please do not be offended by them asking for the reason for your appointment as it is required for them to book you in with the most appropriate clinician and also to inform the clinician in advance for the reason for your appointment.